

A seamless PBM change?

It's easier than you think.

Employers have been switching to Optum Rx pharmacy benefit management for more than 20 years because they get value - well beyond a drug's price. And, because they can expect a smooth transition for their employees.

We guarantee it.

Expert support

Our support teams bring the expertise and experience to keep your transition to Optum Rx steady at every step - for you and your employees, from planning through implementation and beyond.



Here's how



Governance - You'll have an experienced program manager who oversees all aspects of planning and implementation.



Communication - You'll get regular updates on status, milestones and risk mitigation strategies.



Tracking - We ensure all departments stick to the project plan.



On-boarding - Change doesn't have to be disruptive. Your employees get a seamless experience - supported by transition advocates.



Go-live support - Our command center watches for and quickly resolves any areas of concern.



“Optum Rx’s implementation process was extremely thorough. The team was professional and very good at their job. This was the smoothest transition we have ever gone through.”

- SVP of Benefits, Large Freight Line Employer Group

Results: Successfully implemented 245,000 national employer lives for January 1, 2022¹

100 NPS[®]
for Optum Rx commercial implementation managers²

\$0 paid out in 2021 and 2022 implementation performance guarantees³

13% reduction
in rejected claims - ensuring employees never run out of their medications⁴

53% adherence
improvement with enhanced on-boarding - which supports better health⁵



See how easy your transition can be.
Contact OptumRx@Optum.com today.

About Optum Rx

Optum Rx is a pharmacy care services company helping clients and more than 60 million members achieve better health outcomes and lower overall costs through innovative prescription drug benefits services.

References

1. Optum Rx. Internal analysis of post-implementation data. 2022.

2. Ibid.

3. Ibid.

4. Members onboarding 1/1/21 who participated in the Enhanced Onboarding Program saw a 13% reduction rejects at the retail pharmacy counter.

5. Results of 1/1/21 program compared to control group.