



SNP Solutions

Optum® Special Needs Plan (SNP) Solutions delivers a total end-to-end package for institutional special needs plans (ISNP).



The industry has seen a trend of skilled nursing operators expanding their business portfolio to include the launch of ISNPs.

If you are an operator contemplating whether this is right for you, Optum is here to support you in caring for your residents, your way.

Your health plan. Your outcomes. Your success. Our solution.

45%

reduction in hospital readmissions¹

SNP Solutions benefits

We are a team that not only understands the skilled nursing environments, but has managed various aspects of ISNP health plans for over 30 years.

We offer a comprehensive set of capabilities to help manage important aspects of your health plan while letting you maintain full ownership.

SNP Solutions includes the following:

Knowledge and execution

- Medical expense management
- Comprehensive network management
- Stars/HEDIS management
- Complete and accurate documentation
- CMS required materials including marketing
- Model of care
- Quality care management
- Health plan operational activities (UM, grievance and appeals, customer service)

Data and analytics

- CMS audit preparedness and Part C reporting
- Bid and benefit submission management
- Performance reporting
- Incentive and capitation payment reporting

Technology based capabilities

- Claims payment and adjudication
- Enrollment and disenrollment processing
- HEDIS engine
- Website management

SNP Solutions

Our solution provides a dedicated local support team that includes the following:

- Access to subject-matter expertise to support you with the success of your plan
- 92% of residents and their family members are satisfied with the services and care of SNP Solutions
- Averages 13% readmission rate in our ISNP plans²
- In-market team including dedicated executive director

Contact us to learn how we can support your SNP needs:

snpsolutions@optum.com

1. McGarry BE, Grabowski DC. Managed care for long-stay nursing home residents: An evaluation of institutional special needs plans. *Am J Manag Care*. 2019; 25(9):438-443.

2. Ibid.



optum.com

Optum is a registered trademark of Optum, Inc. in the U.S. and other jurisdictions. All other brand or product names are the property of their respective owners. Because we are continuously improving our products and services, Optum reserves the right to change specifications without prior notice. Optum is an equal opportunity employer.

© 2022 Optum, Inc. All rights reserved. WFWF7091684 08/22